

Online Giving @ Bethesda

2 Corinthians 9:7 Each of you should give what you have decided in your heart to give, not reluctantly or under compulsion, for God loves a cheerful giver.

Thank you for considering contributing to our shared mission of Christ + Community + Cause with your finances! We trust that you will experience giving as an act of worship and that it will be a way God reveals more of himself to you, as he works in and through you, your family, and our congregation.

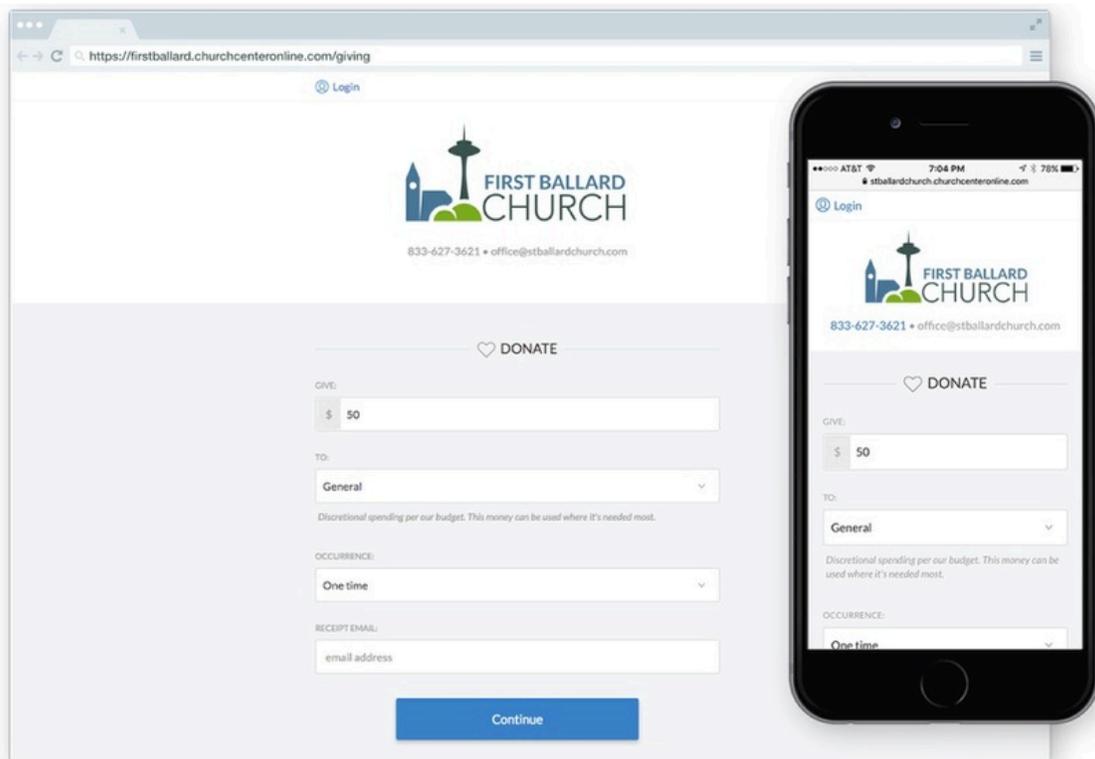
There are lots of ways to give. This tutorial is focused on introducing you to online giving, a great tool that is helping people give consistently, which is helping strengthen and grow our shared ministries.

You can find these instructions, some videos and access our online giving site through Bethesda's website at www.C3ec.org/give
From this page, you can simply click the button to give:

NEW ONLINE GIVING
SYSTEM: 1ST TIME OR
RECURRING

We're using an online tool called Planning Center Giving, and the donor interface is hosted on ChurchCenterOnline.com (CCO). Bethesda's unique web address where people can give and manage their contact information, recurring gifts, payment methods, and view giving history is <https://c3ec.churchcenter.com/giving>

On a desktop or mobile device, here's how it looks (but with Bethesda's logo):



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How to Give

Through the website, you can give a one-time gift, set up a recurring donation, or manage your profile to add new payment methods or see donor statements. You don't even need to download a new app or create an account; simply fill out the fields, and your information will be saved in the Planning Center database.

The screenshot shows the 'DONATE' form with the following fields and annotations:

- GIVE:** Amount field set to \$ 50, annotated with a blue circle '1'.
- TO:** Recipient dropdown menu set to 'General Fund', annotated with a blue circle '2'.
- OCCURRENCE:** Frequency dropdown menu set to 'One time', annotated with a blue circle '3'.
- EMAIL:** Email field set to 'aaron@hodgeson.com', annotated with a blue circle '4'.
- Continue:** A blue button at the bottom of the form, with an arrow pointing to it from the text below.

1. Enter the amount you'd like to give.
2. Choose to give to one or multiple funds.
3. Decide if this gift is *One time*, such as an offering given to a visiting missionary, or if it's to be given *Regularly*, such as tithe.
4. Enter your email address.

If you choose *Regularly*, you can choose how often and when to start the first donation.

Select *Continue* to expand the section and enter your payment method.

The screenshot shows the 'DONATE' form with the following sections and annotations:

- GIVE:** Amount field set to \$ 50.
- TO:** Recipient dropdown menu set to 'General Fund'.
- OCCURRENCE:** Frequency dropdown menu set to 'One time'.
- MY INFORMATION:** A section containing:
 - Profile information for 'Aaron Little' with email 'aaron@hodgeson.com'.
 - A 'Shared email?' checkbox.
 - A section 'USE A SAVED PAYMENT METHOD' with a blue circle '1' and a button 'Login to access saved cards & bank accounts'.
 - A section 'USE A NEW PAYMENT METHOD' with two options:
 - 'ACH Bank account' with a blue circle '2'.
 - 'Debit/credit card' with a blue circle '3'.
- Payment information is TLS encrypted and stored at Stripe - a Level 1 PCI compliant payment processor.**

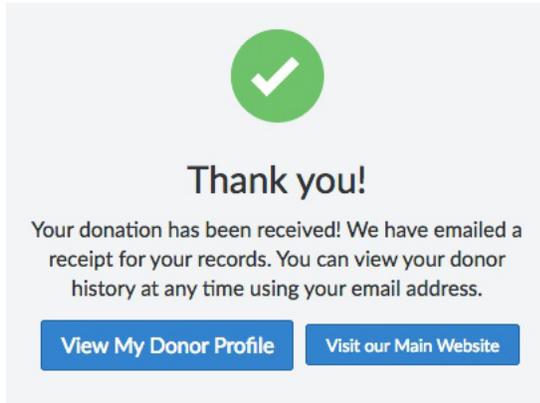
1. If you've logged in before, log in again to give with a saved payment method.
2. Create a payment method from a bank account by verifying the bank account from a bank login or a micro-deposit verification.
3. Create a card payment method by entering the card number, expiration date, and CVC number.

You get credit for the full amount of your gift, no matter which method you choose. Bethesda covers any fees associated with receiving your donation.

- ACH initiates an electronic withdrawal from your Checking Account at your bank.
 - It has very low fees per transaction but can take a couple days to complete the set up process
- Debit/Credit card transactions are often faster to set up and bill your account for each donation
 - The processing company we use has negotiated very competitive rates for the transaction fees

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Once you enter your payment method, you'll be able to select the button to give and then will be taken to the confirmation page:



Optional: Select *View My Donor Profile*, and you'll receive an email with a link to your profile. If you choose to *Visit our Main Website*, you'll be taken to our Giving Product page to learn more about how Giving works.

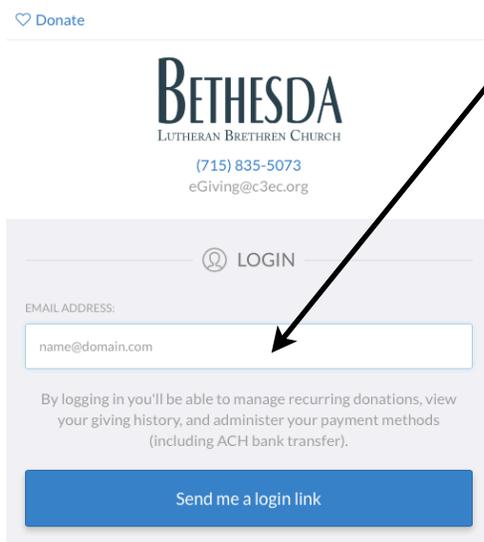
Access Donor Profile

The donor profile holds information for you, the donor, to access at any time by logging in.



Log In

- We use a passwordless login system, so people don't have to remember their password, and their account is more secure.
- Log into your profile from a confirmation page or by selecting *Login* on Bethesda's CCO website (<https://c3ec.churchcenter.com/giving>)



Enter your email address to be sent a link to go to access your profile.

If this email address is shared with others, you'll be able to choose who to log in as--each person has his or her own profile

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If you haven't given before, you'll need to create your profile by adding your name:

Create donor profile

Create a donor profile to save payment methods, manage recurring gifts, and view your donation history.

EMAIL:
aaron@hodgeson.com

YOUR NAME:
Aaron

Little

[Create donor profile and login](#)

MY INFO

1

Aaron Little

aaron@hodgeson.com

2360 Sunshine St. San Diego, CA 91941

[Add email](#)

[Add mailing address](#)

TEXT-TO-GIVE

2

Text the amount you want to give to **84321**

Example: "\$25"

[LEARN MORE](#)

Manage Information

Once you're logged in, add, edit, or delete contact information, payment methods, or recurring donations. Also, access your donation history and any statements your church has issued in the past.

My Info

- 1 Change your name, email address, or mailing address by using the pencil. Add other email or mailing addresses as well.
- 2 Text-to-Give: See how to give using just text messaging.

Payment Methods, Recurring Donations & History

- 1 View any payment methods you've used or add new ones.
- 2 Add or edit any recurring donations.
- 3 View your donation history by year or download a CSV file of your donation history.
- 4 If your church has issued statements in the past, you can view them in your donor profile.

PAYMENT METHODS

1

...1132 exp 9/2018

[Add a payment method](#)

RECURRING DONATIONS

No recurring donations.

[Add a recurring donation](#) 2

DONATION HISTORY

3

2017 [DOWNLOAD](#)

...1132	6/21/2017
General	\$5.00

STATEMENTS

4

No statements.

Now that you know how it works, go try it!